

INTRODUCTION

Altisource S.à r.l. (“Altisource”, “we” or “us”) is a leader in providing services and technology for the mortgage and real estate industries. As part of our operations we utilize, directly or indirectly, several websites and applications (collectively, the “Sites”).

This Privacy Statement describes how Altisource and its affiliates and subsidiaries collect, use and disclose the personal data we receive or that you provide or make available to us, in relation with the Sites that link to this Privacy Statement, and the steps users or visitors of the Sites (“you”) can take to access this information and to request its correction or deletion.

This Privacy Statement is not an exclusive statement of our privacy principles across all our portfolio of online products and services. Other privacy principles or policies may apply depending on the products or services you obtain from us. Please review carefully all the notices and terms included in each website, application or online service you access.

“Personal data” as used in this Privacy Statement means information that can be associated with a specific person and could be used to identify a specific person.

COLLECTION, TRACKING AND USE

Sites, contact forms, surveys

We may use the personal data you submit, facilitate or that we collect through our Sites (e.g., personal data you provide when you contact us, answer one of our surveys, subscribe to our newsletters or other online resources, or download content or materials from the Sites) to analyze the characteristics of our visitors and improve our Sites and our services.

If you request information about Altisource products and services, we may collect your name, email address, phone number and other personal data. We may use this information to contact you about your request and about the products and services in which you have expressed interest. We may also use this information to email you other news and alerts we deem are relevant to you. You may unsubscribe from these communications by clicking on the unsubscribe link provided in the email.

In addition, we also may use the information described above as otherwise described to you at the point of collection or pursuant to your consent.

Customer data

We may collect personal data from you when you acquire services or products from us or our resellers. When you engage us for purchasing products or services, we may collect your name, email address, phone number, company information and other information we may deem necessary to provide the services and products. We may use this information to provide the services and products, facilitate any transaction contemplated by the services or products you purchase from us, provide access to the solutions you have acquired, provide customer support, contact you or your designated contacts about the services or products you purchased, analyze your interaction with our products and services, or otherwise as necessary for complying with applicable laws and regulations. We may also use this information to email you about other Altisource services and products that we deem may be of interest to, you may unsubscribe from these communications by clicking on the unsubscribe link provided in the email.

In addition, we also may use the information described above as otherwise described to you at the point of collection or pursuant to your consent. We may process your personal data (a) with your consent (which may be collected through our Sites) or, without your consent, where (b) processing is necessary for the performance of a contract with you or pre-contractual measures at your request; (c) processing is necessary for compliance with a legal obligation to which Altisource is subject; (d) processing is necessary in order to protect your vital interests or those of another natural person; (f) processing is necessary for Altisource's legitimate interests (such as, managing, improving or promoting services and products).

Information received from third parties

Altisource may receive personal data and other information about you from third parties, such as business intelligence providers. This information may be used to support our marketing and sales efforts. We may use this information to contact you; and to determine your, or your company's, interest in our products and services. You may unsubscribe from these communications by clicking on the unsubscribe link provided in the email.

In addition, we also may use the information described above for other legally permissible purposes related to our business.

Cookies and other technologies

The Sites may include cookies, pixel tags, web beacons, and other technologies. These technologies help us to provide, improve and protect the Sites, such as by personalizing content, tailoring and measuring advertising campaigns, and providing a safer experience. We may use these technologies to recognize you as a visitor, verify your account and determine when you're logged in, store your preferences and settings, customize the Sites' contents and advertising, mitigate risks and prevent fraud, measure promotional and advertising effectiveness, assess and analyze which areas of the Sites you visit and use, and gather statistics on the number of visitors and their usage patterns. We may also use these technologies to display Altisource advertisements when you visit third party websites with which we have marketing relationships.

Cookies or other technologies may be placed on our Sites by third party service providers who perform some of these functions for us.

Your web browser may allow you to block certain cookies and technologies, or to indicate when a cookie is being set by a website. Consult the help or support section of your web browser to learn more about your options. Please note that if you disable or block cookies or other technologies, our Sites may not function properly. Some web browsers have a "Do Not Track" feature. This feature lets you inform websites you visit that you do not want to have your online activity tracked. These features are not yet uniform across browsers. The Sites are not currently configured to respond to those signals.

Information collected automatically

We may also automatically gather server log file information, including your Internet Protocol address, browser type, referring/exit pages and operating system. We may use this information to administer the Sites, keep track of online transactions, understand how our visitors use the Sites, and enhance your experience while using the Sites.

Combination

We may combine the foregoing information, and we may also combine any of the foregoing information with other information we obtain or collect about you and with any information or inferences about your interaction with the Services, ads, content, webpages or applications.

DISCLOSURES AND TRANSFERS

General

We may provide anonymized aggregated statistics about our customers and visitors (including you) to the public, third parties or customers.

Disclosure to affiliates

We may share any of the information described in the previous paragraphs (including the personal data you submit, the data collected by us when you purchase our services, the information we receive from third parties, and the information gathered through cookies or other technologies), with entities worldwide that we control, are controlled by us, or are under our common control, to provide our services and products and to help us to communicate with you.

Disclosure to vendors and providers

We may share any of the information described in the previous paragraphs (including the personal data you submit, the data collected by us when you purchase our services, the information we receive from third parties, and the information gathered through cookies or other technologies), with third parties that provide services to us or help us with our business activities, such as by providing website analytics, payment processing, order fulfillment, e-mail distribution, data scrubbing, data processing, customer service, marketing and other services. These third parties are authorized to use your personal data and other information only as necessary to provide these services to us.

Disclosure to legal authorities

We may share any of the information described in the previous paragraphs (including the personal data you submit, the data collected by us when you purchase our services, the information we receive from third parties, and the information gathered through cookies or other technologies), in connection with any lawsuit or proceeding, or in response to legally valid requests or demands from courts, law enforcement and other government agencies. Furthermore, we may disclose any of the aforementioned information, if we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, or investigate fraudulent activities.

Disclosures due to merger, acquisition or other transactions

We may share any of the information described in the previous paragraphs (including the personal data you submit, the data collected by us when you purchase our services, the information we receive from third parties, and the information gathered through cookies or other technologies), with third parties (such as buyers, assignees or other successors) in relation with a planned or actual merger, acquisition, or any form of sale of some or all of Altisource's assets.

Transfers

We may store and process your personal data and other information in data centers around the world, wherever Altisource's facilities or service providers are located, including in the United States and other countries that may not provide the same level of protection as those where you first provided the information. Such transfers will be secured in compliance with applicable legal requirements.

OTHER INFORMATION

Links and social media

The Sites may contain links to other websites. If you submit personal data or other information to any of those websites, your information is subject to their privacy notices. We encourage you to review the policies, rules, terms, and regulations of each website that you visit. Altisource may provide experiences on social media platforms that enable sharing and collaboration among users. Your use of such platforms and the content you post on Altisource's managed social media pages is subject to the policies, rules, terms, and regulations of such platforms.

Retention and Security

Altisource may retain personal data and other information as long as it is needed to provide products and services that you or your organization have purchased, to communicate with you about requests you have made, to manage your choices and rights you have exercised pursuant to this Privacy Statement, to comply with our legal and regulatory obligations, to demonstrate compliance, and to enforce Altisource's rights and agreements.

We take appropriate security measures to protect personal data against loss, misuse and unauthorized access, alteration, disclosure, or destruction. Altisource has taken steps to ensure the ongoing confidentiality, integrity, availability, and resilience of systems and services processing personal data, and will endeavor to restore the availability and access to such personal data in a timely manner in the event of an incident. In addition, we train our employees about the importance of information privacy and security.

Information about Children

Altisource does not knowingly collect information from children. We do not offer services to children and we ask that minors do not submit any personal data to us or use the services offered through our Sites.

Modifications to this Privacy Statement

This Privacy Statement may be revised, modified, updated and/or supplemented at any time. Each time we amend the Privacy Statement, we will make it available on the Sites. Please review the Sites periodically.

General

Where applicable, you may exercise certain rights of access, rectification, erasure and portability of personal data, as well as restriction of, or objection to, the processing of your personal data in the conditions determined by applicable law. [Contact us](#) to exercise your rights or ask for additional information.